



Des Healy

## Curriculum Vitae (English)



Des Healy

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### Personal

Born in Ireland I 1956, Mr. Healy now lives in Hennef with his German wife. They have a 23-year old son.

Mr. Healy studied Mathematics, English and Education at University College Cork, Ireland.

From 1996, Mr. Healy worked for Accenture, from 2001 as a Partner. In this capacity, he worked on several large transformational projects for major telecommunications companies in Europe and North America.

Prior to that, Mr. Healy worked for Tandem Computers where he sold and delivered large telco infrastructure projects, particularly in the area of Intelligent Networks.

In his earlier career, Mr. Healy was also heavily involved in software development following his time as a teacher of Mathematics and English.

Mr. Healy has 25 years experience in the telecommunications industry.

### Experience

#### Know-how:

- Telco Operations and OSS
- Process (re-)engineering
- Enterprise Architectures
- Large project delivery
- Network Transformation
- Coaching

#### Industry Experience:

- Telecommunications companies
  - Tier 1, Tier 2, Start-ups
  - Wireline, Wireless, Converged
- Service Industry
- Network Equipment Manufacturers
- Independent Software vendors (ISVs)

### Relevant Projects (Selection)

#### Projects

- Enterprise Architecture, ServCo/NetCo/VASCo strategy - International Fixed & Mobile Telco
- Next Gen OSS (NGSSM) Architecture Blueprint – European Incumbent
- Service Assurance Journey architecture blueprint for a European Tier 1 Telco
- CTO of Accenture's Telco Implementation Centre (TIC) in Frankfurt
- Canadian Telco: Director, T&O Systems (OSS Development & Maintenance)
- Network & Service Creation Management Master Plans for Process and IT for a European Incumbent
- Nordic start-up: Process definition, Functional Architecture, Software Requirements and Application Architecture
- First German IN/AIN implementation
- European Incumbent : Network Operations Centre consolidation strategy
- Contract and SLA definition for a Mobile Carrier wireline service launch
- International Mobile Carrier: Service Assurance strategy
- Service & Network inventory strategy and architecture - International Mobile Carrier

#### Project Locations / International Experience

- Germany: Munich, Bonn, Darmstadt, Frankfurt, Berlin, Düsseldorf, Nürnberg
- Europe: France, UK, Denmark, Finland, Holland, Belgium, Italy, Switzerland
- Other: USA, Canada, South Africa